

# — VNTG HOME —

Live Beautifully

## VNTG Home Upcycle Services Agreement

We will provide you with a detailed quote in writing for each upcycle or special order fabric purchase.

“Upcycling” includes any custom fabric order, reupholstering services, repainting service, refinishing service and/or repair work performed.

Our upcycling fees must be paid in advance of the commencement of upcycling work. Upcycling fees are deemed to have been earned, and are non-refundable, upon commencement of upcycling work which is defined at the point of purchase.

You acknowledge and agree that upcycling involves the creation or order of custom designed or purchased items, thus all upcycling sales are final and non-refundable. However, your satisfaction is our top priority, our artisans will work hard to find a solution if you are not satisfied with our work. We stand behind the quality of our work, but we are NOT responsible for buyer’s remorse or second thoughts.

### 1. **Other terms and conditions**

- a. Upcycling expectations.** All upcycling work at VNTG Home is done by hand, by qualified and experienced artisans, to produce one-of-a-kind treasures. All hand-painted or refinished pieces will have unique, artistic characteristics that may include brush strokes, variations in color, or other unavoidable features of the process. All re-upholstered pieces will also have unique features related to the fabric used, the piece being reupholstered, and the artisan’s handiwork. We will provide you an estimated time to complete upcycling services under this agreement. We will work hard to complete your upcycling work within the estimated time, but you expressly acknowledge that actual time to complete the work may vary.
- b. Pickup or delivery of upcycled items.** We will notify you when your upcycled items are complete. You agree to pick up upcycled items within one

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week of completion, or arrange delivery (for an additional fee). After one week from completion, you will be charged a \$10 per day storage fee on your order. After 30 days, you will forfeit any paid deposits, and we have the right to sell or otherwise dispose of the upcycled items, at our discretion.

Your upcycle purchases can be delivered on a date that is confirmed by you. See delivery pricing schedule:

*Pick up fee pricing schedule:*

- *0-4 items: \$149*
- *5-9 items: \$199*
- *10-19 items: \$249*
- *each additional lot of 10: \$99*
- *\*unusually large or heavy items may be subject to additional logistics charges.*
- *additional charges will be applied for distances greater than 25 miles*

- c. Changes to our services.** Any changes to this agreement, or to any of the design or upcycling services or plans provided under this agreement, must be in writing and agreed by you and VNTG Home, and may involve additional charges. If, during the course of our services, we discover previously unknown damage or other unexpected conditions to the Design Items, we will notify you immediately and discuss whether changes to our fees or time to complete is warranted.

Accepted by:

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Name:

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Date:

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